

3. Redecorations

The programme for 2019/20 is currently being developed. This will be the final year of the successful 5 year redecorations programme. Property Services are currently collating information on the next 5 year programme which will commence in 2020

4. Public Lift Availability

Availability of the public lifts under the control of Property Services is detailed below:

Lift	From April 2017 to March 2018	From April 2018 to December 2018
Turret (Thomas More)	99.90%	99.80%
Gilbert House	99.99%	98.90%

5. Concrete Repairs

Works are progressing well and are currently on programme

6. Vision Fibre Media (VFM) Contract for TV and /Broadband Services

As reported previously, the contract for television services is under a 6 month review. An issues log has been created and will form part of the review in April 2019

7. Repairs and Maintenance Update

The contract has now been formally let and we are currently going through the mobilisation period. A monitoring group is to be set up to review the services provided which will include officers and resident members (see working part update report)

8. What's Gone Well

Background Underfloor Heating – as part of the work being carried out by officers and residents. The Barbican PSO's (Resident Engineers) have developed trial monitoring equipment that allows residents to control the background heating within their flat. Currently the PSO's have to attend to individual requests for heating to be turned up or down. The results of the trial, which includes temperature data loggers, will be known by the end of the current heating period.

Our thanks go to the 2 resident members of the Underfloor Heating Working Party who volunteered to be part of the trial